Eleventh Amendment to the Iowa Medicaid Enterprise Core MMIS Contract

This Eleventh Amendment to Contract Number MED-04-015-A is effective May 13, 2013, between the Iowa Department of Human Services (Agency) and Noridian Healthcare Solutions, LLC (Contractor).

Section 1: Amendment to Contract Language

The Contract is amended as follows:

Revision 1. The legal name of the Contractor on the first page of the Contract and all subsequent pages is hereby changed from Noridian Administrative Services, LLC, to Noridian Healthcare Solutions, LLC, effective May 13, 2013.

Revision 2. Section 4 of the Contract is hereby amended by adding a new Section 4.1, entitled "IHAWP Operations," as well as subsections thereunder as follows:

4.1 IHAWP Operations

The Contractor shall support operations of the Iowa Health and Wellness Plan ("IHAWP").

4.1.1 State Responsibilities

Agency staff will:

- a. Provide policy direction and administrative decisions regarding the project as planning efforts mature.
- b. Monitor the Contractor's IHAWP Operations performance.

4.1.2 Contractor Responsibilities

Contractor shall provide required support for the IHAWP program, including but not limited to:

- a. Providing additional mailroom staff, phased in from January 1, 2014 to December 31, 2014, to work exclusively in addressing IHAWP Operations. Staff will be added by Contractor as needed by Contractor to meet Performance Standards.
- b. Contractor shall comply with all Performance Standards outlined in RFP Sections 5.1 and 5.2 in relation to mailroom operations services provided pursuant to Contract Section 4.1.

Revision 3: Section 6.1, Performance Based Contract, is hereby amended by modifying the text that begins "The month-to-month rates in SFY 2015 are:" to read as follows:

The month-to-month rates in SFY 2015 are:

- 1. \$712,131.36 for Operations
- 2. \$11,139.42 for Imaging Deliverables maintenance costs
- 3. \$900.00 for Claims Support Services
- 4. actual postage estimated to be \$200-\$300 per month

Revision 4: Section 6.1, Performance Based Contract, is hereby amended by adding the following text at the end of the Section:

Notwithstanding the above, for the Scope of Work set forth in Section 4.1, Contractor shall also be entitled to receive the following supplemental payments:

Twelve (12) monthly payments of \$12,000.00 for mailroom operations services rendered January 2014 through December 2014.

Section 2: Ratification and Authorization

Except as expressly amended and supplemented herein, the Contract shall remain in full force and effect, and the parties hereby ratify and confirm the terms and conditions thereof. Each party to this Amendment represents and warrants to the other that it has the right, power, and authority to enter into and perform its obligations under this Amendment, and it has taken all requisite actions (corporate, statutory, or otherwise) to approve execution, delivery and performance of this Amendment, and this Amendment constitutes a legal, valid and binding obligation upon itself in accordance with its terms.

Section 3: Execution

IN WITNESS WHEREOF, in consideration of the mutual covenants set forth above and for other good and valuable consideration, the receipt, adequacy and legal sufficiency of which are hereby acknowledged, the parties have entered into the above Amendment and have caused their duly authorized representatives to execute this Amendment.

Contractor, Noridian Healthcare Solutions, LLC	Agency, Iowa Department of Human Services
Signature of Authorized Representative:	Signature of Authorized Representative:
and a lang	Contames.
Printed Name: TROY A ALLOEGE	Printed Name: Charles M. Palmer
Title: SENTOR VICE PRESIDENT	Title: Director
Date: 6-12-14	Date: (0-24-14